

# Customer Information

## Owners Details

Owners Name (Please print) \_\_\_\_\_  
Email Address (for special offers and reminders) \_\_\_\_\_  
Please tick if you do NOT want reminders and special offers by email  text   
Address \_\_\_\_\_ Postcode \_\_\_\_\_  
Mobile \_\_\_\_\_ Home Phone \_\_\_\_\_  
Other contact (emergency) \_\_\_\_\_

## Pet Details

Pet's Name: ..... Breed: .....  
Colour/s & Distinguishing Marks .....  
**Please circle:** Dog / Bitch Entire / Neutered Micro-chipped / Name Tagged  
DOB \_\_\_\_\_ Age \_\_\_\_\_  
Any other information \_\_\_\_\_

## Dogs Health & Temperament

Vet Clinic \_\_\_\_\_ Phone \_\_\_\_\_  
All Vaccinations up-to-date: Yes / No (Vacc. Card seen by Groomer - Yes / No Initial \_\_\_\_\_)  
Old Injuries \_\_\_\_\_ Skin Conditions / Tags / Warts \_\_\_\_\_  
Health problems/allergies \_\_\_\_\_  
Current Medication or Treatment \_\_\_\_\_  
Any Special Handling Requirements \_\_\_\_\_  
Aggression (Please circle) Dog - Dog Dog - Human Dog - Other None  
Details \_\_\_\_\_

## Grooming

Cut name (if known) \_\_\_\_\_  
Any other special instructions \_\_\_\_\_  
Does your dog have any sensitive areas \_\_\_\_\_

Where did you hear about us? \_\_\_\_\_

I confirm that my pet is fit, healthy and fully vaccinated.

I agree that the groomer will not be held responsible for irritation, abrasion, patchiness or hair loss due to any pre-existing skin condition, or as a result of the process of grooming, de-matting, thinning, stripping or shaving.

I also consent that in the case of injury or any health concern that the groomer can obtain veterinary treatment at the owners expense .

I will update the groomers of any changes to my dogs heath status upon each visit.

Payment will be made on collection of the dog. Estimates are based on an average breed or type but owners must remember that some dogs may require extensive extra work an this will be charged accordingly. Owners with dogs who are very matted may incur extra charges.

**I consent for photographs to be taken of the dog for the groomers records. These image may be used in publicity and advertising, including social media websites.**

*We reserve the right to refuse a dog that presents a risk of injury to itself or a member of staff.*

Grooming of any kind cannot commence until the customer declaration has been signed:

**I understand and consent to all the conditions above and agree to keep the groomer informed of any changes to the above information**

Owners Signature.....

Groomers Signature.....Date.....